

There are some apps/links in ClassLink that use Google SSO (single sign-on). Examples:

- Schoology iPad
- Padlet

Since these apps are not rostered by ClassLink, you may notice additional login screens when a student tries to access one of these apps. First, it will go to a Google login page, and it will automatically enter the students email after a couple seconds. Then, sometimes it may be directed to the ClassLink login page once more, but it should automatically pass the students credentials and log them in. However, sometimes the process may get hung up, in which case the ClassLink app should be closed completely, then opened once more to try the app again.

This happens because logging into the ClassLink app on the iPad, is not like logging into a Chromebook, where the user is already logged into Google/Chrome, and even if the user logs into Google in the ClassLink iOS app, it is not able to cache the user's Google login.

Google SSO apps in ClassLink on the iPads will not automatically login staff users. So if staff use an app like **Schoology iPad** via the ClassLink iOS app, they will have to manually enter their credentials each time.